

COURSES

Dangerous Goods by Air: Awareness – Cabin Crew

One half day course, CBT or paper-based correspondence

Purpose

This course helps people interpret and apply the International Air Transport Association (IATA) Dangerous Goods Regulations (DGR), which is pertinent for all air transportation, internationally.

What you get

Based on the current edition of the International Air Transportation (IATA) Dangerous Goods Regulations (DGR), this course covers the recognition of dangerous goods, passenger allowances and incident response of dangerous goods in the aircraft cabin. It also provides an understanding of procedures that will help detect hidden hazards when assisting with passenger's baggage. This course will not qualify you to accept dangerous goods.

The syllabus is in accordance with the Civil Aviation Safety Authority (CASA) regulations. The IATA regulations are not required to complete this course, but access to a copy would be of benefit.

Course Qualification and Recognition

This course is approved by:

- The Civil Aviation Safety Authority of Australia (CASA).

A certificate is issued on successful completion of an end-of-course questionnaire and the qualification is valid for **TWO YEARS**.

The course is developed and controlled by CASA approved dangerous goods instructors with certificate IV in workplace training and assessment or equivalent.

Who Should Attend?

Cabin Crew and Passenger Handling Staff (passenger check-in): The course is required under CASA legislation for airline cabin crew (*Employee Group D personnel and E Personnel for Passenger Handling, IATA Category 9& 11*) involved with acceptance and/or handling of passengers and their luggage (**but not the acceptance of dangerous goods**).

This course is not suitable for Flight Crew or Ground Handling Agents.

Level of Competency

Participants must have basic levels of literacy, numeracy and English comprehension. No previous experience with air transport is required.

Availability

This course can be undertaken by paper-based correspondence, on-line through our website, or classroom participation - classroom dates are set based on demand.

Course Fee

\$90.00 - Required in advance by EFT or credit card (we accept Mastercard, and Visa).

Syllabus

<p>INTRODUCTION</p> <p>GENERAL INFORMATION</p> <p>AUSTRALIAN LEGISLATION</p> <p>CARGO AND BAGGAGE ACCEPTANCE</p> <ul style="list-style-type: none">General PhilosophyDefinitionsPassenger AwarenessCommon Hidden DG DescriptionsSome DG Incidents <p>CLASSES, DIVISIONS & PACKING GROUPS</p> <p>IDENTIFICATION</p> <ul style="list-style-type: none">List of Dangerous Goods <p>PACKING (Recognition)</p> <ul style="list-style-type: none">General Packing RequirementsTypes of Packaging <p>MARKING & LABELLING (Recognition)</p> <ul style="list-style-type: none">Minimum Marking RequirementsOverpacksHazard LabelsHandling LabelsAffixing Labels	<p>HANDLING</p> <ul style="list-style-type: none">Operators flow chartOperators Dangerous Goods ManualDangerous Goods AcceptanceSegregation of dangerous goodsProvision of Information <p>PROVISION OF INFORMATION</p> <ul style="list-style-type: none">Information to Pilot-in-CommandProvision of Information at Cargo Acceptance AreasEmergency Response InformationReporting DG Incidents & AccidentsLoad Notification to Captain (NOTOC) example.Shippers Declaration for Dangerous Goods example <p>EMERGENCY PROCEDURES</p> <ul style="list-style-type: none">In the AirOn the Ground
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General Information

You can nominate to attend a course by email (admin@airsafe.com.au), telephone, fax or mail. Confirmation of your booking, by your preferred method, will be sent once your nomination is received. We can invoice or accept credit cards for payment of course fees, just tell us what suits you best.

Unscheduled Courses

We try to cater for your needs and frequently schedule extra courses to meet demand. Please ask us if you have any special requests and we will do our utmost to meet your needs.

Help Line

As people don't necessarily deal with exporting or dangerous goods all the time, we offer a free help line to try and answer your questions. If we can't answer your question, we usually have access to someone who can. The help line can be used for all exporting or dangerous goods questions, course information and bookings.

(08) 9277 6968 (within Australia)

(+61 8) 9277 6968 (outside Australia)

Email: help@airsafe.com.au

General Information

The short courses offered by **AIRSAFE** are training programs, where the participant's objective is to develop, maintain, or improve employment related skills.

Each course has set **Objectives** and the **Method of Training** is in lecture form, encouraging discussion and involvement. The **Outcome** of the program is that participants acquire working knowledge and the ability to perform tasks and achieve set objectives.

Course fees include training material and coffee and tea, and for full day courses lunch is also provided.

To cancel or defer from a course you must notify us at latest two working days before the course begins. Refunds for cancellations made after this time are at the discretion of the management.

Profile

AIRSAFE was one of the first accredited International Air Transport Association (IATA) Dangerous Goods Training schools in 1991. Our instructors have extensive airline and freight background and are certified level IV workplace trainers and assessors or equivalent.

Our customers come from a wide range of industries including resources, aviation, medical, manufacturing, logistics, shipping and freight industries, and Regulators.

Countries in which we have trained include: Vietnam, Kazakhstan, Myanmar, Oman, Qatar, India, Brunei and Singapore.